

# Humboldt County Office of Education - Internet Services

## **Internet Service Fees:**

Annual Site Internet service fees are based upon the speed of the digital connection to HCOE.

Current fees are as follows:

\$105.00 - for 56K Frame Relay, 56K Point-to-Point Circuit

\$1680.00 - for T1 Frame Relay, T1 Point-to-Point, Direct Connect Sudden Link Circuit

## **E-mail Accounts:**

### **Individual and Classroom Accounts:**

There are two types of E-mail accounts maintained by the HCOE - Individual Accounts and Classroom Accounts. Individual Accounts are available to all school staff and board members upon request. There is an annual fee of \$18.60 for Individual Accounts. A teacher with an Individual Account may request one additional account for their classroom. The annual fee for the additional account is \$6.60.

### **Special Classroom Lab Accounts:**

We recognize that some computer labs teaching the use of electronic mail may wish to choose to issue e-mail accounts to each work station in the computer lab. These E-mail accounts, which will not be issued to students, can be issued to work stations. (Example: computer01, computer02, etc.). Usually this type of account is issued to high school and adult education sites. If your school site has a need for this type of account, please provide, in writing, all pertinent information, such as the number of work stations, to Gabor Sziladi, Manager, Information Network Services. We can adjust the fee to accommodate this type of use.

Send all requests for Individual and Classroom Accounts to Information Network Services, using the HCOE forms found on our Policy Web Page. These forms must be signed by your Superintendent or designee.

## **World Wide Web Pages:**

Each school district is assigned a directory on our Web server. Within this directory, a school district can develop and maintain web pages for their district, and school sites. Currently there are no restrictions on maximum disk space usage. However, we do ask school districts to be prudent in the size of their web pages. The basic form of school district web pages should be; one district wide web page which holds all of the hypertext links to all other web pages. HCOE currently has a pointer, on our main web page, which points to a district web page for each school district. The school district is also responsible for knowing and adhering to federal and state laws relating to copyright issues and the use of student names, pictures, and student information on the Internet. We also ask that you do not develop personnel web pages for staff and students. Since these web pages are available for the world to see, be sure that your pages are free of spelling and grammatical errors. The quality of your web page is a reflection of your school district.

In order to allow school districts to maintain their own web pages, we must establish a special user account on our server to allow a designated individual access to their district directory. To request a Web Maintenance Account, complete the Web Maintenance Account form found on our Policy Web Page, and send it to Information Network Services for processing. Keep in mind, only one person will be issued a special account per school district.

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## **Web Filtering:**

Web content filtering is available by site. This service meets the federal E-rate requirements identified in the Child Protective Act. There is an annual fee of \$160 per site for this service. Content filtering can be tailored to meet the needs of individual sites.

## **Special VPN Services:**

Occasionally districts need access to services located behind HCOE's firewall, but only have connectivity from the unsecured internet. (Example: users traveling and using internet circuits not maintained by HCOE; school sites not getting internet services from HCOE). For those individuals or sites, we provide Virtual Private Network Services.

Fees for this service are as follows:

VPN Installation Fee for each VPN Client Software, is \$150 and an annual VPN Support Fee of \$55