

**COMPLAINTS CONCERNING THE SCHOOLS**

Constructive criticism of school policies, programs, or staff is welcome when it is motivated by a sincere desire to improve the quality of the educational process and to assist the schools in performing their tasks more effectively.

The Board of Education encourages the resolution of all complaints, if possible, at the earliest possible stage and in the most effective manner. All complaints shall be submitted in accordance with the procedures adopted by the Board of Education or as outlined in any valid collective bargaining agreement. In so doing, all complaints will be assured of receiving appropriate review and consideration. If it appears advisable, a meeting with the Board of Education may be recommended by the Superintendent/designee for the purpose of information and consultation.

It is cautioned that in no way will a teacher and/or other school personnel endure insults or abusive treatment from any person pertaining to any complaint. Such persons will be subject to misdemeanor penalties prescribed by law.

*Legal reference:*

## EDUCATION CODE

35146 Closed session for student disciplinary action

35160 Authority of governing boards

44810 Willful interference

44811 Disruption or disorder

56500, et seq. Procedural safeguards for children with exceptional needs

## TITLE 5

3080 Application of Uniform Complaint Procedures

## GOVERNMENT CODE

950-950.8 Actions against public employees

54957-54957.8 Closed sessions