

## EBT Online Frequently Asked Questions

Individuals and families can purchase groceries online using their CalFresh food benefits. If you receive CalWORKs, you may also be able to use your cash benefits to make purchases online at certain retailers.

CalFresh provides monthly food benefits that help individuals and families buy healthy, nutritious food! Even if temporary, individuals and families who have experienced a change in their circumstances and need additional help may apply for CalFresh. Californians can visit [GetCalFresh.org](http://GetCalFresh.org) to apply or call **1-877-847-3663 (FOOD)** to be connected to their local county social service office.

### 1. Can I use my EBT card to make purchases online?

If you get CalFresh food benefits, you can purchase groceries online using your EBT card. You can purchase the same food you would normally purchase in-store.

If you get CalWORKs, you can purchase groceries and other essentials online using your EBT card only at certain retailers.

### 2. What stores will take my EBT card online?

Currently, you can use your EBT card to make purchases online at Walmart and Amazon.

If you get CalFresh food benefits, you can find out more about how to purchase food online with your EBT card at: [Walmart](http://Walmart.com) and [Amazon](http://Amazon.com).

### 3. Why can I only use my EBT card online at Walmart and Amazon?

Currently, Walmart and Amazon are the only stores that are allowed to accept EBT cards online in California. We're working hard to add more stores in the future!

### 4. Can I order online and have my items delivered?

You can purchase groceries online using your EBT card and have them delivered, but you cannot use your CalFresh food benefits to pay for the delivery fee if you have one.

## **5. Is there a delivery fee?**

When you buy your groceries online from either Amazon or Walmart, there is a grocery delivery fee when you buy less than \$35.00 of food. When you buy more than \$35.00 of food, delivery is free.

## **6. Can I order online and pick up my items?**

When you buy your groceries online using your EBT card from either Amazon or Walmart you cannot select pick-up at the store.

## **7. Can I use my EBT card to cover the delivery fee?**

At this time, your CalFresh food benefits cannot be used to cover the delivery fee at either Walmart or Amazon. If you get CalWORKs, you can use your cash benefit to pay for delivery at Walmart.

## **8. Can I use my EBT card to buy non-food items?**

If you only get CalFresh food benefits, you can only buy food items at Amazon or Walmart. If you get CalWORKs, you can use your cash benefits to make food or other purchases at Walmart.

## **9. Where can I go to learn more about EBT Online?**

To learn more about using EBT online, you can visit [EBT Online](#).